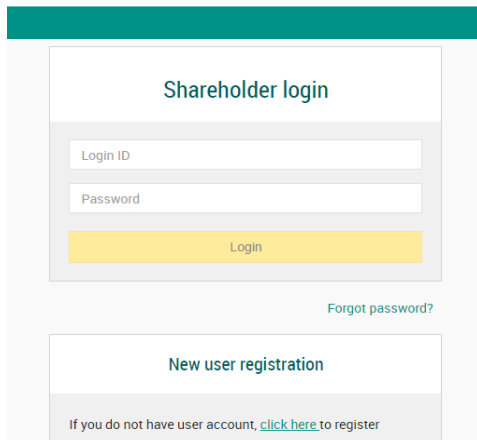


Hybrid General Meetings Manual and Frequently Asked Questions

Basic-Fit N.V.

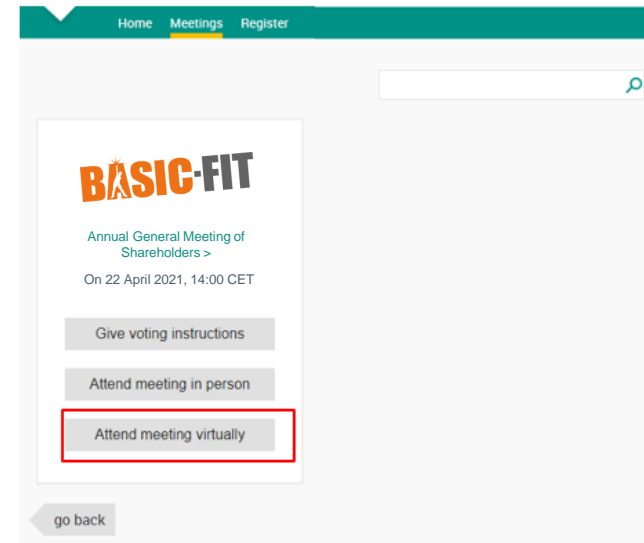
Before Thursday 15 April 2021, 17:00 CET

Click here to login to the shareholder portal and click login



The screenshot shows the 'Shareholder login' page. It features a teal header bar. Below it, the text 'Shareholder login' is centered. There are two input fields: 'Login ID' and 'Password'. A yellow 'Login' button is positioned below the password field. To the right of the 'Login' button is a link for 'Forgot password?'. Below the login section is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.

Select the recent meeting of Basic-Fit N.V. and select "Attend meeting virtually"



The screenshot shows the 'Meetings' page on the Basic-Fit website. The teal header bar contains 'Home', 'Meetings', and 'Register'. A search bar is in the top right. The main content area displays the 'BASIC-FIT' logo, followed by 'Annual General Meeting of Shareholders >' and 'On 22 April 2021, 14:00 CET'. Three buttons are visible: 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. The 'Attend meeting virtually' button is highlighted with a red rectangular border. A 'go back' button is located at the bottom left of the content area.

Before Thursday 15 April 2021, 17:00 CET

Register for virtual participation

BASIC-FIT Basic-Fit N.V.
On 22 April 2021 | 14:00 CET

Cancel

1/4 Shares and Account

Securities

Security class
Ordinary shares

Intermediary
ABN AMRO Registrar

ISIN
NL0011872650

Number of securities
 Entire holding
 Partial holding

Enter number of securities
8

Account

Securities account number
543913465

Next

Fill in all the details of registration for this meeting

Before Thursday 15 April 2021, 17:00 CET

Register for virtual participation

BASIC-FIT Basic-Fit N.V.
On 22 April 2021 | 14:00 CET

[← Back](#) [Cancel](#)

2/4 Phone, Terms and Conditions

Verification of phone number

Mobile phone number:

+31

Re-enter mobile phone number

+31

Terms and Conditions

Phone
The phone number can not be changed once verified and must be used till meeting ends.

[Cancel](#) [Acknowledge and Accept](#)

Fill in phone number
which will be used for 2
factor authentication

Before Thursday 15 April 2021, 17:00 CET

Notification will be displayed with highlighted risks and terms of use (including reference to Basic Fit's policy)

Before Thursday 15 April 2021, 17:00 CET

The screenshot shows a mobile app interface for 'Register for virtual participation'. At the top, there is a green header with the text 'Register for virtual participation'. Below this, the app's logo 'BASIC-FIT' and the name 'Basic-Fit N.V.' are displayed, along with the date and time 'On 22 April 2021 | 14:00 CET'. Navigation options include a back arrow and a 'Cancel' button. A progress indicator shows '3/4 Verification code'. The main section is titled 'Enter code' and contains a message: 'A new verification code was sent to your mobile phone.' with a 'Send Again' button. Below the message is a text input field labeled 'Code' containing the digit '0'. At the bottom right, there is a yellow 'Verify' button.

Key in the one-time-passcode as received on your mobile phone

Before Thursday 15 April 2021, 17:00 CET

Register for virtual participation



You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

ABN AMRO Registrar
corporate.broking@registrar.co
--

Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.
corporate.broking@nl.abnamro.com

[To my events](#)

Successful registration

Before Thursday 15 April 2021, 17:00 CET

A created requests can be seen in My Events (observe pending state)

Request type:

Virtual participation Attendance requests Voting instructions Confirmed votes

Status: Pending Search by issuer

Basic-Fit N.V. On 22 April 2021 14:00 CET	Annual General Meeting of Shareholders 8 securities Registration number 1.184.00002	Pending	
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Before Thursday 15 April 2021, 17:00 CET



Dear Mr. X,

You have made a request to vote virtually during the virtual Annual General Meeting of Basic Fit N.V. on 22 Apr 2021 14:00 CET. It will only be accepted after it has been processed by your intermediary Registrar.

Please make sure that your intermediary registers you on time for the meeting of Basic Fit N.V. by confirming your mobile number and account number to us.

Intermediary contact information

Intermediary : Registrar

E-mail address : AVA@nl.abnamro.com

Phone number : --

Once your intermediary has confirmed your data and your request to vote virtually during the meeting, you will receive an email from us confirming your registration for the meeting of Basic Fit N.V. and information about how to join this meeting.

Yours faithfully,

ABN AMRO Bank N.V.

Please email ava@nl.abnamro.com for all queries.

Important information

Voting virtually during the meeting has certain inherent risks, which include, but are not limited to any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Attendance Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should vote by proxy.

Please be aware of our Terms of Use that apply to our services and have recently been updated, among other things, in connection to the virtual participation, available at [Terms of Use](#).

Once approved by the intermediary, a shareholder will receive a confirmation mail

Before 14:00 CET on Thursday 22 April 2021

The screenshot shows the ABN-AMRO website's shareholder login interface. At the top left is the ABN-AMRO logo. To the right is a yellow 'Login' button with a lock icon. Below the logo is a navigation bar with 'Home', 'Meetings', and 'Register' links. The main content area features a 'Shareholder login' section with two input fields: 'Login ID' and 'Password'. Below these fields is a yellow 'Login' button. Underneath the login section is a link for 'Forgot password?'. Below that is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.

Click here to login to the shareholder portal and click login

Join the meeting in My events

My events Meetings My Account

Request type:

Virtual participation Attendance requests Voting instructions Confirmed votes

Status:

Basic-Fit N.V. On 22 April 2021 14:00 CET	Extra Ordinary Or Special General Meeting 8 securities Registration number 1.184.00002	Approved
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[Join meeting](#)

My events Meetings My Account

← Meeting details

BASIC-FIT Basic-Fit N.V.
On 22 April 2021 | 14:00 CET

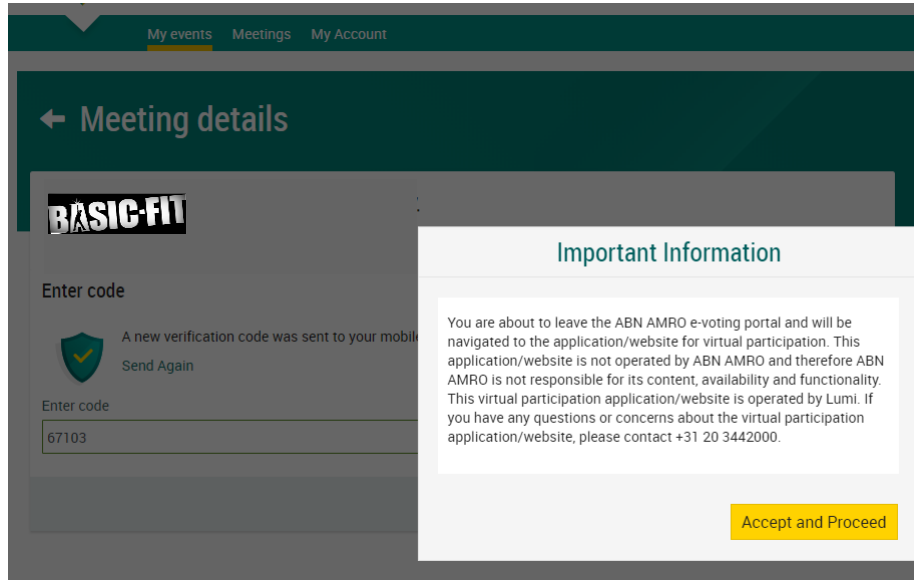
Enter code

 A new verification code was sent to your mobile phone.
Send Again

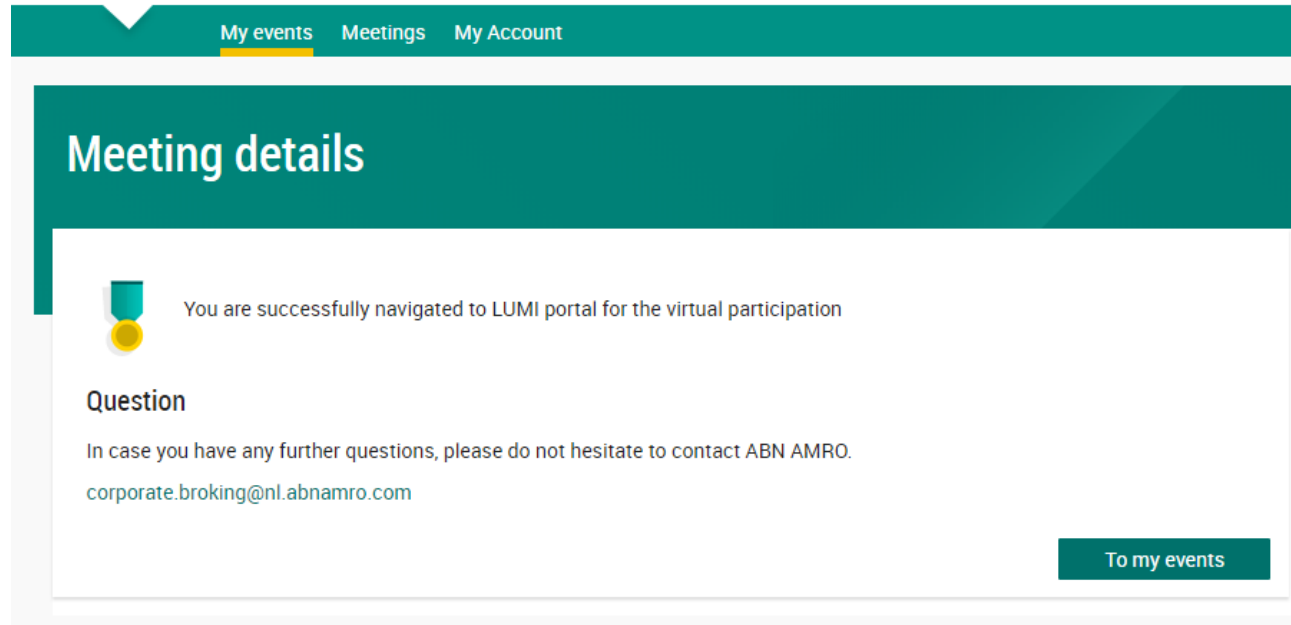
Enter code

Join

Key in the one-time-passcode as received on your mobile phone



Successful one-time-passcode validation, notification will be shown please accept to proceed



The screenshot shows a web interface with a teal header containing navigation links: 'My events' (highlighted with a yellow underline), 'Meetings', and 'My Account'. Below the header is a teal banner with the text 'Meeting details'. The main content area is white and contains a notification icon (a teal shield with a yellow circle) and the text: 'You are successfully navigated to LUMI portal for the virtual participation'. Below this is a section titled 'Question' with the text: 'In case you have any further questions, please do not hesitate to contact ABN AMRO. corporate.broking@nl.abnamro.com'. A teal button labeled 'To my events' is located in the bottom right corner of the content area.

Successfully navigated to LUMI portal

13:00 – 14:00 CET registration open



AGM 22 April 2021

Welkom bij de AVA van Basic Fit N.V.

U bent succesvol ingelogd

De vergadering zal plaats vinden op donderdag 22 april 2021

[Bekijk hier de agenda](#)

[Bekijk hier het jaarverslag](#)



14:00 Follow the webcast



AGM 22 April 2021

Welkom bij de AVA van Basic Fit N.V.

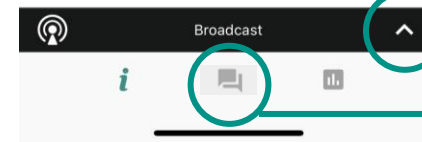
U bent succesvol ingelogd

De vergadering is begonnen, klik op de Broadcast knop om de webcast te volgen.

De stemming is reeds geopend, klik op de stem knop om uw stem uit te brengen.

[Bekijk hier de agenda](#)

[Bekijk hier het jaarverslag](#)



Click here for webcast

Click here if you would like to submit a question

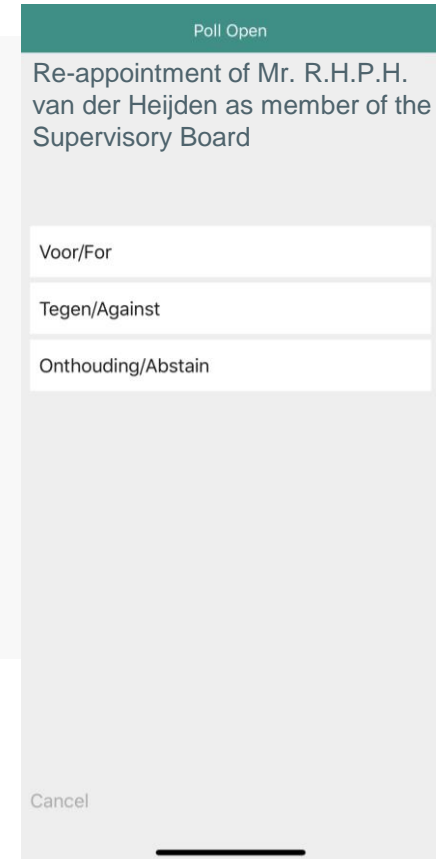
14:00 Voting is open



Click here
to vote

Please vote on all agenda
items

This feature will be open
during the AGM



registration process

How can I register to participate as a virtual shareholder at the Basic-Fit N.V. Virtual Meeting?

➔ As a Basic-Fit N.V. shareholder/depositary receipt holder, you will first need to create a profile via www.abnamro.com/evoting, where you are requested to provide your mobile phone number and custody account number.

Where can I login to participate in the Virtual Meeting as a virtual shareholder?

➔ You can participate via the ABN AMRO platform and login via www.abnamro.com/evoting

I don't know my login details for the ABN AMRO platform?

➔ You can easily request a new password via the website www.abnamro.com/evoting or contact ABN AMRO via: ava@nl.abnamro.com.

registration process

The ABN AMRO platform isn't allowing me to login, what should I do?

➔ Please contact ABN AMRO at ava@nl.abnamro.com.

Can I test if I can get into the virtual environment ahead of the Virtual Meeting?

➔ Yes, you can do so after the Close of Registration, following the guidelines on www.abnamro.com/evoting . Should you face difficulties, please contact ava@nl.abnamro.com.

How do I know if my bank has approved my registration for the Virtual Meeting?

➔ You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than that, please do not hesitate to contact ABN AMRO via ava@nl.abnamro.com. We advise that you already use the testing period before the day of the Virtual Meeting to test your access to the platform.

I haven't received an email from ABN AMRO, what should I do?

➔ Please contact ABN AMRO via ava@nl.abnamro.com.

registration process

I have already registered for online participation at the Virtual Meeting, but now I would like to participate in-person or through a proxy. Is that possible?



It is not possible to participate in person. You can hand in a proxy before the Close of Registration, Thursday 15 April 2021 17:00 CET. As further specified in the convocation of the Virtual Meeting and as stated on www.abnamro.com/evoting.

As of which moment can I login to the Virtual Meeting?



You can login within a time frame of one hour before the start of the Virtual Meeting. Once you have done so you are counted as a shareholder attending the Virtual Meeting, even if you leave before the start of or any time during the Virtual Meeting (whether or not due to an internet connection failure).

shareholder meeting

How can I follow the Virtual Meeting?

➔ You will be able to follow the meeting via webcast via [\[Link Webcast\]](#) or in the virtual environment via www.abnamro.com/evoting.

Can I follow/participate the Virtual Meeting if I'm not a shareholder?

➔ Yes, to follow the webcast please [\[Link webcast, if public\]](#), but you cannot vote or speak.

What do I need to do to participate at the Virtual Meeting?

➔ You can submit your votes via proxy through ABN AMRO or You can register via www.abnamro.com/evoting for the (live) virtual meeting.

When do I need to login when I want to attend and vote the Virtual Meeting virtually?

➔ You will be able to login from one hour prior to the meeting until the meeting starts. The meeting will start at 14:00 CET on 22 April 2021.

How do I know that I can vote during the Virtual Meeting?

➔ Once the Chairman has opened the shareholder meeting, you will be able to vote until the Chairman declares that the voting will be closed after the last voting item.

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shareholder meeting

How do I know that I have voted at the Virtual Meeting?

➔ The application will confirm that your vote(s) has/have been received.

Can I ask questions as a virtual participant of the Virtual Meeting?

➔ Yes, questions about items on the agenda can be submitted prior to the Virtual Meeting as described in the convocation. Also, shareholders registered for the General Meeting will have the opportunity to ask questions during the meeting in relation to all agenda items

Can I also vote in advance of the Virtual Meeting?

➔ Yes, you can by giving a proxy voting instruction via www.abnamro.com/evoting .

I have already voted through proxy on the ABN AMRO Website, do I need to vote again?

➔ No, your proxy voting instruction will remain valid.

I have already voted through proxy on the ABN AMRO Website, can I change my vote during the Virtual Meeting?


➔ If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Thursday 15 April 2021, at 17:00 CET.

shareholder meeting


I have already voted through proxy on the ABN AMRO Website, can I still follow the Virtual Meeting?

➤ Yes, you can via the webcast available on www.abnamro.com/shareholdermeeting.

I am unable to vote.

➤ Once the Chairman has opened the shareholder meeting, you will be able to vote until the close of the last voting item of the meeting if you are a registered shareholder. Press the voting button  to submit your votes. Please make sure you are connected to the internet.

How can I submit a vote?

➤ During the meeting you will be able to vote. Press the voting button  to submit your votes. When selecting the button of your choice your vote will be cast automatically. You will see a confirmation in your screen.

How can I change my vote?

➤ You will be able to amend your votes during the meeting, you will be able to vote until the Chairman declares that the voting will be closed after the last voting item.

General questions

I appreciate the possibility to participate online at the Virtual meeting, I wonder how Basic-Fit N.V. ensures that online participation will be without issues?

➔ Basic-Fit offers the application through third parties that have gathered experience with organizing these hybrid and virtual meeting outside the Netherlands. But even though Basic-Fit has given its best efforts to ensure that shareholders are offered a best-in-market service, it cannot guarantee that shareholders may experience issues that are common to any first-generation innovative application.

Will all future Basic-Fit's AGMs take place virtually?

➔ Basic-Fit will at its own discretion, decide on the format of the meeting before each shareholders' meeting.

Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

➔ When you participate online, you will be able to take into account the deliberations (just before and) at the general meeting before you decide how to vote. If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Thursday 15 April 2021, at 17:00 CET.

What will be done with all my personal data which I am asked to provide when opting for online participation?

➔ Basic-Fit adheres to its GDPR policy, which can be found on <https://www.basic-fit.com/en-nl/about-basic-fit/privacy-statement>

general questions

Are there any rules and conditions set by Basic-Fit that apply to the Virtual Meeting?

➔ Yes, we would like to refer you to the terms and conditions relating to the Virtual General Meeting of Shareholders that apply which can be found on [\[LINK TERMS/CONDITIONS VIRTUAL MEETING\]](#). If you participate online, you must read these terms.

I don't have a smartphone, tablet or pc. Will I be able to participate the Virtual meeting?

➔ Unfortunately, in that case the shareholder can't join the AGM virtually.

My internet connection isn't working properly. Will I be able to participate the Virtual meeting?

➔ You will need a working internet connection during the meeting. On your phone you can also use a mobile (3G/4G/5G) signal if available, or use WiFi.

My battery is almost empty. What do I do?

➔ The shareholder is responsible for a properly functioning and charged device.

What are the terms of use?

➔ You can find the policy regarding the Virtual General Meeting of Shareholders on [\[LINK TERMS&CONDITIONS\]](#). If you participate online, these terms are applicable.

general questions

How do I know my privacy is protected?

➔ Basic-Fit adheres to its GDPR policy, which can be found on <https://www.basic-fit.com/en-nl/about-basic-fit/privacy-statement>

How do I know this is a safe way to vote?

➔ The website of ABN AMRO has been thoroughly tested by various parties.

Which device should I use to participate online at the Virtual Meeting?

➔ You can participate at the Virtual Meeting with any device that has a working internet connection and successfully logged in to the virtual environment via www.abnamro.com/evoting. Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge or Safari.

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general questions

The device that I will use for online participation has a camera installed: will, or can, I be made visible in the Virtual Meeting to other participants or anyone else?

➔ No, that will not be the case.

When I participate online, will other shareholders be informed that I am participating or do they have the possibility to know that?

➔ No. You will be registered on the registration list of all shareholders attending the Virtual Meeting, in accordance with the provisions of Basic-Fit's articles of association. However, this information will not be provided to other shareholders of Basic-Fit.

Who can I contact if my question is not above?

➔ You can contact ABN AMRO via email ava@nl.abnamro.

exercise of rights

Are my votes valid when leaving early? Can I re-join after I have left?



Yes, assuming you have logged in successfully prior to the start of the Virtual Meeting this will not affect the votes casted until the moment you left. Re-joining the Virtual Meeting after you've left is possible and you will also be able to vote upon items that have been put to vote in the meantime. The polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

When there's a failure in my network connection, or my device stops working during the Virtual Meeting will I be able to login and continue to participate in the Virtual Meeting once the connection has been restored?



Yes, assuming you have logged in successfully prior to the start of the Virtual Meeting, you will be able to continue participating in the Virtual Meeting after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. The polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

Will I be able to ask questions or make any comments to the meeting during the Virtual Meeting when I participate online?



Yes, questions about items on the agenda can be submitted prior to the Virtual Meeting as described in the convocation. Also, shareholders registered for the General Meeting will have the opportunity to ask questions during the meeting in relation to all agenda items

exercise of rights

Are there any voting restrictions when participating online?

➔ When participating online split-voting is not possible as it is not supported by the platform yet.

I have registered for online participation, but have sold my shares after that. Can I still vote on these shares?

➔ Yes, according to Dutch law the 28th day before the day of the Virtual Meeting is decisive for who will be able to vote at the Virtual Meeting. As registration is only possible after that record date, the right to vote remains even if you have already sold your shares in the meantime.

Will the possibility of online participation affect the proceedings at the general meeting?

➔ At the Virtual Meeting the usual proceedings for general meetings of Basic-Fit will be followed. However, the polls for all items are open during the Virtual Meeting and closed after the last voting item on the agenda has been discussed.

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