

# BASIC-FIT PRESS RELEASE

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## BASIC-FIT INFORMS MEMBERS ON AN UNAUTHORISED DATA ACCESS

Today, Basic-Fit has notified the relevant data protection authority concerning unauthorized access to the system that records members' visits to Basic-Fit clubs. The unauthorized access was detected by our system monitoring processes and was stopped within minutes of discovery. The members whose data is involved have been informed.

An investigation conducted by external security experts has shown that some of the data stored in the system was downloaded. The downloaded data concerns active members in several countries. In the Netherlands, around 200.000 members are affected. The data concerns membership information, name and address details, email addresses, phone numbers, dates of birth and bank account details. Basic-Fit does not hold identification documents of members and no passwords were accessed.

The investigation so far has not shown the data being available anywhere or having been misused. Together with external specialists, Basic-Fit continues to monitor the issue closely.

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## FOR MORE INFORMATION

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## ABOUT BASIC-FIT

With more than 2,150 clubs, Basic-Fit is the largest fitness operator and franchisor in Europe. The company operates in twelve countries via two brands and has more than 5.8 million memberships. On a daily basis, members can work on improving their health and fitness in our clubs. Basic-Fit operates a straightforward membership model and offers a high-quality, value-for-money fitness experience that appeals to the fitness needs of all people who care about their personal health and fitness.